



MC17/MC17A/MC17T

Quick Reference Guide



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Motorola, Inc.

One Motorola Plaza

Holtsville, N.Y. 11742-1300 USA

<http://www.motorola.com/enterprisemobility>

Warranty

For the complete Motorola hardware product warranty statement, go to:

<http://www.motorola.com/enterprisemobility/warranty>.

Introduction

This Quick Reference Guide explains how to install and charge the battery, scan bar codes, reset, maintain and troubleshoot the mobile computer.

Unpacking

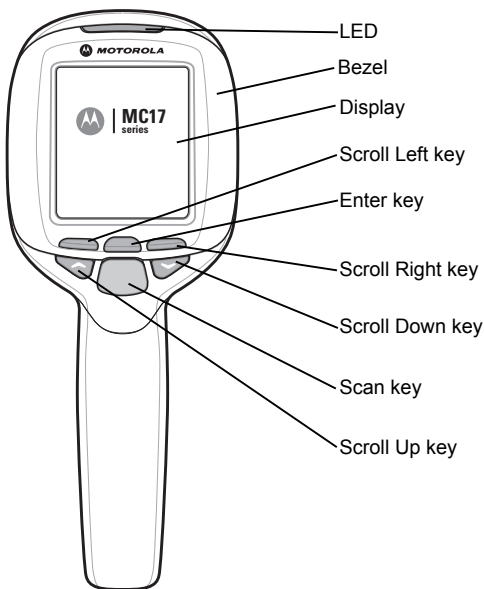
Carefully remove all protective material from around the mobile computer and save the shipping container for later storage and shipping.

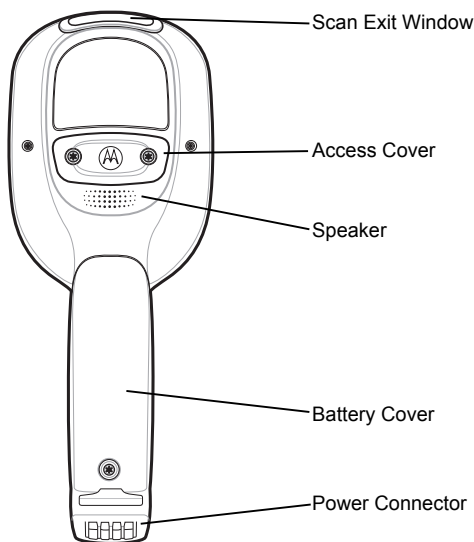
Verify that you received all equipment listed below:

- MC17 mobile computer
- Lithium-ion battery (2400 mAh)
- Quick Reference Guide.

Inspect the equipment for damage. If you are missing any equipment or if you find any damaged equipment, contact the Motorola Enterprise Mobility Support immediately. See [Service Information on backcover](#) for contact information.

Features





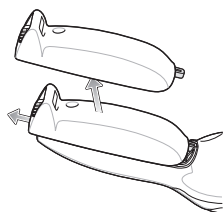
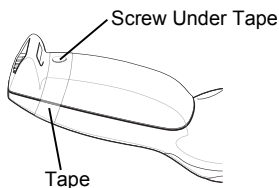
LED State	Description
Solid Red	Scanner is enabled.
Solid Green	Bar code decode successful.

Getting Started

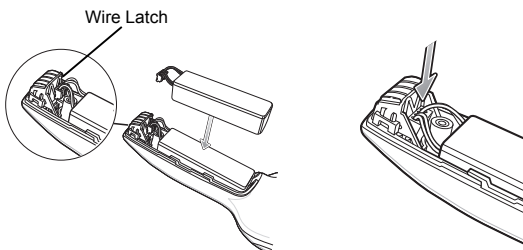
In order to start using the mobile computer you must install the battery and then charge it.

Installing the Battery

1. Remove tape securing battery cover to handle.
2. Remove screw from screw hole (under tape).
3. Slide the battery cover toward the bottom of the handle and then lift.

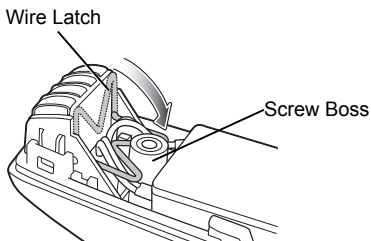


4. Ensure that the black rubber pad in the battery compartment is lying flat along the bottom of the compartment, with its smoother side facing up, and the rubber “fingers” straddling the screw boss.
5. Ensure the wire latch is in the up position.
6. Place the battery, rounded side down, in the compartment. Using a non-metallic tool (if necessary), guide the battery cable connector into the female battery connector on the mobile computer.

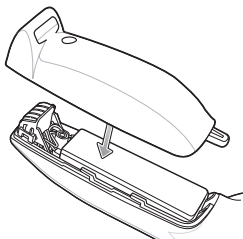


The connector is keyed so it only fits one way.

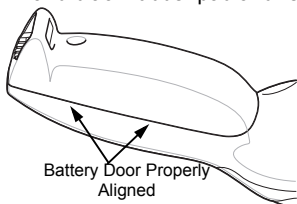
7. Press the connector down to ensure a positive connection.
8. Place wire latch down until just below top of the screw boss.



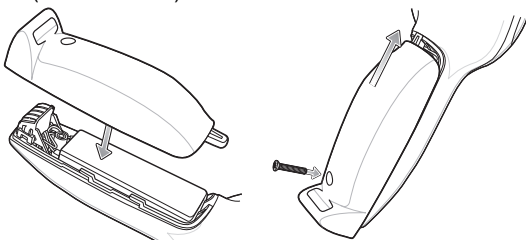
9. Place the battery cover onto the handle and slide it as shown.



10. Inspect the position of the battery cover with the main housing. If the door is misaligned, remove battery and black rubber pad and re-install.



11. Secure the battery cover with the Torx screw using a T8 Torx drive. Torque the screw to 3.3 ± 0.2 Kgf-cm (2.8 ± 0.17 in-lb).

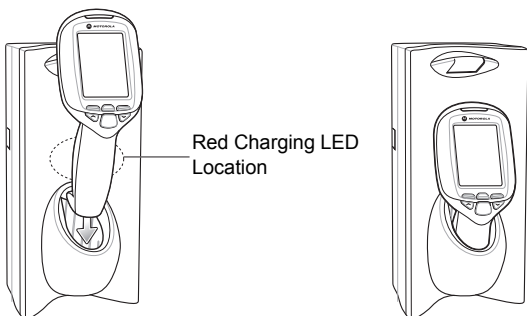


12. After installing a new battery, wait approximately one minute before inserting the mobile computer into a cradle.

Charging the Battery

Before using the mobile computer, charge the battery.

1. Ensure the Charging cradle, p/n PSS-3CR01-00R or PSS-3CR01-NLR, is connected to the appropriate power source. Refer to the *MC17 Product Reference Guide* for detailed information.
2. Insert the mobile computer into the cradle.

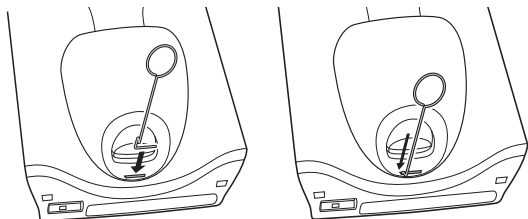


3. The mobile computer starts to charge automatically. The mobile computer fully charges in approximately five hours. While charging, a red charging LED can be seen through the front panel of the cradle behind the mobile computer. Refer to the *MC17 Product Reference Guide* for specific charging profile information.

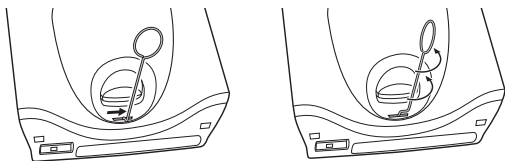
Manual Release of Mobile Computer from Charging Cradle

The Charging cradle, p/n PSS-3CR01-00R, contains a locking mechanism that locks the mobile computer into the cradle. The mobile computer releases from the cradle via a software command to the cradle. If the mobile computer does not have the capability to un-lock the cradle, un-lock it manually using the optional dispenser (cradle) key, (p/n PSS-3KY01-00R).

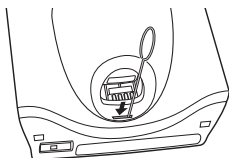
1. Hold the key with hook end pointing to the right.
2. Insert the key straight into the slot, only to the point where bend stops on the lip of the slot.



3. Slide the key to the right until the handle is centered in the slot.
4. Rotate the key 90 degrees (1/4 turn) counterclockwise.



5. Keeping the handle of the key all the way to the right in the slot, press the key into the slot. The end of the key should press on a small spring loaded tab within the cradle.



6. While holding the key down, lift the mobile computer out of the cradle.

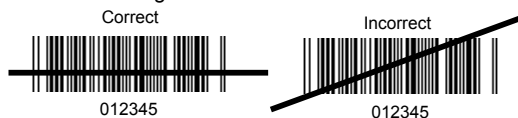
Scanning

To scan bar codes:

1. Launch a scanning application.
2. Press the scan key and aim the mobile computer at a bar code.

The LED turns red to indicate the scanner is on.

3. Adjust the aim so that the thin, red laser beam covers the entire length of the bar code.



4. If the decode is successful the LED turns green. The terminal beeps if programmed accordingly.

Scanning Tips

- For larger bar codes, hold the mobile computer farther away from the bar code.
- For bar codes with bars that are closer together, hold the mobile computer closer to the bar code.
- The optimal scanning distance varies with bar code density, but 10 to 25 cm (4 to 10 inches) generally works. Practice to determine what distances to work within.
- Position the scanner at an angle to the bar code. If the mobile computer is perpendicular to the bar code being scanned, light can bounce back into the scanner's exit window and prevent a successful decode.

Resetting the Mobile Computer

Warm Boot

A warm boot restarts the mobile computer by closing all running programs.

Press and simultaneously hold the Up Arrow and the Down Arrow keys for 10 seconds and then press the Scan key. Release the Up Arrow and the Down Arrow keys. Wait one second and then release the Scan key.

Cold Boot

A cold boot restarts the mobile computer and erases all user stored records and entries that are not saved in flash memory (Application and Platform folders). *Never perform a cold boot unless a warm boot does not solve the problem.*

Press and simultaneously hold the Up Arrow and Down Arrow keys for 10 seconds and then press and hold the Scan key. Release the Up and Down Arrow keys and continue to hold the Scan key until the display turns off. Release the Scan key.

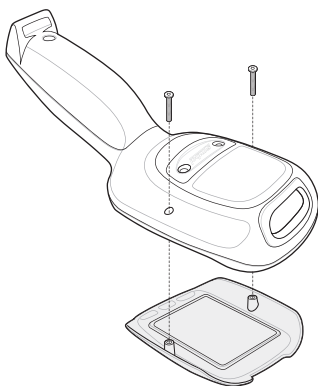
Maintenance

- Protect the mobile computer from temperature extremes.
- Do not store or use the mobile computer in any location that is extremely dusty, damp, or wet.
- Use a soft lens cloth to clean the mobile computer. If the surface of the mobile computer screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.
- Periodically replace the rechargeable battery to ensure maximum battery life and product performance. Battery life depends on individual usage patterns. Refer to the *MC17 Product Reference Guide* for more information.
- Take care not to scratch the bezel of the mobile computer. Replacement standard and custom Bezel Kits are available, p/n KT-098273-XXR.

Bezel Replacement

The plastic bezel can be replaced with a new or customer specific bezel.

1. Place the mobile computer on a desktop with the display facing down.
2. Using a T6 Torx drive, remove two screws securing the bezel to the housing.
3. Align the replacement bezel on the housing.
4. Using a T6 Torx drive, secure the bezel to the housing using the two Torx screws.
5. Torque the screws to 2.5 ± 0.2 kgf-cm (2.17 ± 0.17 in-lbs.).



Troubleshooting

Problem	Cause	Solution
Mobile computer does not turn on.	Battery not charged.	Charge or replace the battery.
	Battery not installed properly.	Install the battery properly. See Installing the Battery on page 4 .
	The system is not responding.	Perform a warm boot. If the mobile computer still does not turn on, perform a cold boot.
	Mobile Computer is in a critical suspend state due to low battery.	Place the mobile computer in the Charging cradle. The mobile computer re-boots and begins charging. Depending on how depleted the battery is, the mobile computer may take up to five minutes before it turns on.
Rechargeable battery did not charge.	Battery failed.	Replace battery. If the mobile computer still does not operate, perform a warm boot. See Resetting the Mobile Computer on page 9 .
	Mobile computer removed from cradle while battery was charging.	Insert mobile computer in cradle. The battery fully charges in approximately five hours.

Problem	Cause	Solution
Mobile computer shuts off.	Battery is depleted.	Recharge the battery.
	Battery is not connected properly.	Connect the battery properly. See <i>Installing the Battery on page 4</i> .
	The system is not responding.	Warm boot the mobile computer.
The mobile computer does not accept scan input.	Scanning application is not loaded.	Launch a scanning application on the mobile computer. See the system administrator.
	Unreadable bar code.	Ensure the symbol is not defaced.
	Distance between exit window and bar code is incorrect.	Position the mobile computer within proper scanning range.
	Mobile computer is not programmed for the bar code.	Program the mobile computer to accept the type of bar code being scanned. Ensure that the bar code parameters are set properly for the bar code being scanned.

Ergonomic Recommendations



CAUTION In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

Regulatory Information

This guide applies to the following model numbers:
MC1770, MC1790.

All Motorola devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required.

Local language translations are available at the following web site:

<http://www.motorola.com/enterprisemobility/manuals>.

This device is approved under the Symbol Technologies brand; Symbol Technologies, Inc., is the Enterprise Mobility business of Motorola, Inc. ("Motorola").

Any changes or modifications to Motorola equipment, not expressly approved by Motorola, could void the user's authority to operate the equipment.



CAUTION Only use Motorola approved and UL Listed accessories, battery packs and battery chargers.



Do NOT attempt to charge damp/wet mobile computers or batteries. All components must be dry before connecting to an external power source.

Radio Modules

The device contain approved radio module(s). These module(s) are identified below.

- WLAN SDIO Radio Module, Model: 21-92955.

Wireless Device Country Approvals

Regulatory markings, subject to certification, are applied to the device signifying the radio(s) are approved for use in the following countries: United States, Canada, Japan, China, S. Korea, Australia and Europe¹.

Please refer to the Motorola Declaration of Conformity (DoC) for details of other country markings. This is available at <http://www.motorola.com/doc>.

Note¹: For 2.4GHz Products: Europe includes, Austria, Belgium, Bulgaria, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland and the United Kingdom.



Operation of the device without regulatory approval is illegal.

Country Roaming

This device incorporates the International Roaming feature (IEEE802.11d) which will ensure the product operates on the correct channels for the particular country of use.

Ad-hoc Operation

Ad-Hoc operation is limited to Channels 36-48 (5150-5250 MHz). Use of this band is restricted to Indoor Use Only, any other use will make the operation of this device illegal.

Frequency of Operation - FCC and IC

5 GHz Only

The use in the UNII (Unlicensed National Information Infrastructure) band 1 5150-5250 MHz band is restricted to Indoor Use Only; any other use will make the operation of this device illegal.

2.4 GHz Only

The available channels for 802.11 b/g operation in the US are Channels 1 to 11. The range of channels is limited by firmware.



Warnings for Use of Wireless Devices

Please observe all warning notices with regard to the usage of wireless devices.

Pacemakers

Pacemaker manufacturers recommended that a minimum of 15 cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Persons with Pacemakers

- Should ALWAYS keep the device more than 15 cm (6 inches) from their pacemaker when turned ON
- Should not carry the device in a breast pocket
- Should use the ear furthest from the pacemaker to minimize the potential for interference.

- If you have any reason to suspect that interference is taking place, turn OFF your device.

Other Medical Devices

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.



RF Exposure Guidelines

Safety Information

Reducing RF Exposure - Use Properly

Only operate the device in accordance with the instructions supplied.

International

The device complies with Internationally recognized standards covering human exposure to electromagnetic fields from radio devices.

EU

Handheld Devices

To comply with EU RF exposure requirements, this device must be operated in the hand with a minimum separation distance of 20 cm or more from a person's body. Other operating configurations should be avoided.

US and Canada

Co-located statement

To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/antenna except those already approved in this filling.

Handheld Devices (that cannot be body worn in a belt clip/holster)

To comply with FCC RF exposure requirements, this device must be operated in the hand with a minimum separation distance of 20 cm or more from a person's body. Other operating configurations should be avoided.



Laser Devices

Complies with 21CFR1040.10 AND 1040.11 Except For Deviations Pursuant To Laser Notice NO. 50, dated

June 24, 2007 and IEC 60825-1 (Ed. 2.0), EN60825-1: 2007. The laser classification is marked on one of the labels on the device.

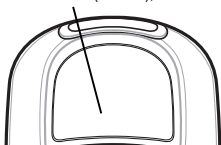
Class 1 Laser devices are not considered to be hazardous when used for their intended purpose. The following statement is required to comply with US and international regulations:

Caution: Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.

Class 2 laser scanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

Scanner Labeling

COMPLIES WITH 21CFR1040.10 AND 1040.11 EXCEPT FOR DEVIATIONS PURSUANT TO LASER NOTICE No. 50, DATED JUNE 24, 2007 AND IEC 60825-1 (Ed. 2.0), EN60825-1: 2007.



Taiwan - Recycling



「廢電池請回收」

EPA (Environmental Protection Administration) requires dry battery producing or importing firms in accordance with Article 15 of the Waste Disposal Act are required to indicate the recycling marks on the batteries used in sales, giveaway or promotion. Contact a qualified Taiwanese recycler for proper battery disposal.

Radio Frequency Interference Requirements-FCC



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy

and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Radio Transmitters (Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radio Frequency Interference Requirements - Canada

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Radio Transmitters

This device complies with RSS 210 of Industry & Science Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

Label Marking: The Term "IC:" before the radio certification only signifies that Industry Canada technical specifications were met.

For RLAN Devices

The use of 5 GHz RLAN's, for use in Canada, have the following restrictions:

- Restricted Band 5.60 – 5.65 GHz

Marking and European Economic Area (EEA)

The use of 2.4GHz RLAN's, for use through the EEA, have the following restrictions:

- Maximum radiated transmit power of 100 mW EIRP in the frequency range 2.400 -2.4835 GHz
- France, outside usage is restricted to 2.4 - 2.454 GHz.
- Italy requires a user license for outside usage.

Statement of Compliance

Motorola/Symbol, hereby, declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A Declaration of Conformity may be obtained from <http://www.motorola.com/doc/>.

Japan (VCCI) - Voluntary Control Council for Interference

この装置は、情報処理装置等電波障害自主規制協議会 (V C C I) の基準に基づくクラスB 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

Other Countries

Australia

Use of 5GHz RLAN's in Australia is restricted in the following band 5.50 – 5.65GHz.

Brazil

Declarações Regulamentares para MC1770 / MC1790.

Nota: A marca de certificação se aplica ao Transceptor, modelo MC1770 / MC1790. Este equipamento opera em carácter secundário, isto é, não tem direito a

proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em carácter primário.

Mexico - Restrict Frequency Range to: 2.450 - 2.4835 GHz.

Taiwan - 臺灣

低功率電波輻射性電機管理辦法

第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

在 5.25-5.35 赫茲頻帶內操作之無線資訊傳輸設備，限於室內使用。

Korea

당해 무선설비는 운용 중 전파혼신 가능성이 있음

당해 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다.

Battery Information

Motorola rechargeable battery packs are designed and constructed to the highest standards within the industry.

However, there are limitations to how long a battery can operate or be stored before needing replacement. Many factors affect the actual life cycle of a battery pack, such as heat, cold, harsh environmental conditions and severe drops.

When batteries are stored over six (6) months, some irreversible deterioration in overall battery quality may occur. Store batteries discharged in a dry, cool place, removed from the equipment to prevent loss of capacity, rusting of metallic parts and electrolyte leakage. When storing batteries for one year or longer, they should be charged and discharged at least once a year. If an electrolyte leakage is observed, avoid any contact with

affected area and properly dispose of the battery. Batteries must be charged within the 32° to 104° F (0° to +40° C) ambient temperature range.

Replace the battery when a significant loss of run time is detected.

Standard warranty period for all Motorola batteries is one year, regardless if the battery was purchased separately or included as part of the mobile computer. For more information on Motorola batteries, please visit: <http://mysymbolcare.symbol.com/battery/batbasics1.htm>

Battery Pack Information



CAUTION Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

This device is equipped with a removable and rechargeable Lithium polymer battery. When a replacement is needed, please request the dealer from whom your device was purchased to assist you. Use only manufacturer approved batteries.

Battery Pack Reminders

- The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non commercial environment.
- Follow battery usage, storage, and charging guidelines found in the user's guide.
- Improper battery use may result in a fire, explosion, or other hazard.
- To charge the mobile device battery, the battery and charger temperatures must be between +32 °F and +104 °F (0 °C and +40 °C)
- Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact Motorola Enterprise Mobility support.
- Do not disassemble or open, crush, bend or deform, puncture, or shred.

- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
- Battery usage by children should be supervised.
- Please follow local regulations to promptly dispose of used re-chargeable batteries.
- Do not dispose of batteries in fire.
- Seek medical advice immediately if a battery has been swallowed.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
- If you suspect damage to your equipment or battery, contact Motorola Enterprise Mobility support to arrange for inspection.

Use with Hearing Aids

When some wireless devices are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and wireless devices also vary in the amount of interference they generate. In the event of interference you may want to consult your hearing aid supplier to discuss solutions.



Waste Electrical and Electronic Equipment (WEEE)

English: For EU Customers: All products at the end of their life must be returned to Motorola for recycling. For information on how to return product, please go to: <http://www.motorola.com/recycling/weee>.

Français: Clients de l'Union Européenne : Tous les produits en fin de cycle de vie doivent être retournés à Motorola pour

recyclage. Pour de plus amples informations sur le retour de produits, consultez : <http://www.motorola.com/recycle/weee>.

Español: Para clientes en la Unión Europea: todos los productos deberán entregarse a Motorola al final de su ciclo de vida para que sean reciclados. Si desea más información sobre cómo devolver un producto, visite:

<http://www.motorola.com/recycling/weee>.

Bulgarish: За клиенти от ЕС: След края на полезния им живот всички продукти трябва да се връщат на Motorola за рециклиране. За информация относно връщането на продукти, моля отидете на адрес:

<http://www.motorola.com/recycling/weee>.

Deutsch: Für Kunden innerhalb der EU: Alle Produkte müssen am Ende ihrer Lebensdauer zum Recycling an Motorola zurückgesandt werden. Informationen zur Rücksendung von Produkten finden Sie unter

<http://www.motorola.com/recycling/weee>.

Italiano: per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Motorola al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web:

<http://www.motorola.com/recycling/weee>.

Português: Para clientes da UE: todos os produtos no fim de vida devem ser devolvidos à Motorola para reciclagem. Para obter informações sobre como devolver o produto, visite: <http://www.motorola.com/recycling/weee>.

Nederlands: Voor klanten in de EU: alle producten dienen aan het einde van hun levensduur naar Motorola te worden teruggezonden voor recycling. Raadpleeg

<http://www.motorola.com/recycling/weee> voor meer informatie over het terugzenden van producten.

Polski: Klienci z obszaru Unii Europejskiej: Produkty wycofane z eksploatacji należy zwrócić do firmy Motorola w celu ich utylizacji. Informacje na temat zwrotu produktów znajdują się na stronie internetowej

<http://www.motorola.com/recycling/weee>.

Čeština: Pro zákazníky z EU: Všechny produkty je nutné po skončení jejich životnosti vrátit společnosti Motorola k recyklaci. Informace o způsobu vrácení produktu najdete na webové stránce:

<http://www.motorola.com/recycling/weee>.

Eesti: EL klientidele: kõik tooted tuleb nende eluea lõppedes tagastada taaskasutamise eesmärgil Motorola'ile.

Lisainformatsiooni saamiseks toote tagastamise kohta külastage palun aadressi:

<http://www.motorola.com/recycling/weee>.

Magyar: Az EU-ban vásárlóknak: Minden tönkrement terméket a Motorola vállalathoz kell eljuttatni újrahasznosítás céljából. A termék visszajuttatásának

módjával kapcsolatos tudnivalóként látogasson el a <http://www.motorola.com/recycling/weee> weboldadra.

Românesc: Pentru clienții din UE: Toate produsele, la sfârșitul duratei lor de funcționare, trebuie returnate la Motorola pentru reciclare. Pentru informații despre returnarea produsului, accesați: <http://www.motorola.com/recycling/weee>.

Slovenski: Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Motorola za reciklažo. Za informacije o vračilu izdelka obiščite: <http://www.motorola.com/recycling/weee>.

Svenska: För kunder inom EU: Alla produkter som uppnått sin livslängd måste returneras till Motorola för återvinning. Information om hur du returnerar produkten finns på <http://www.motorola.com/recycling/weee>.

Suomi: Asiakkaat Euroopan unionin alueella: Kaikki tuotteet on palautettava kierrätettäväksi Motorola-yhtiöön, kun tuotetta ei enää käytetä. Lisätietoja tuotteen palauttamisesta on osoitteessa <http://www.motorola.com/recycling/weee>.

Dansk: Til kunder i EU: Alle produkter skal returneres til Motorola til recirkulering, når de er udtjent. Læs oplysningerne om returnering af produkter på: <http://www.motorola.com/recycling/weee>.

Ελληνικά: Για πελάτες στην Ε.Ε.: Όλα τα προϊόντα, στο τέλος της διάρκειας ζωής τους, πρέπει να επιστρέφονται στην Motorola για ανακύκλωση. Για περισσότερες πληροφορίες σχετικά με την επιστροφή ενός προϊόντος, επισκεφθείτε τη διεύθυνση <http://www.motorola.com/recycling/weee> στο Διαδίκτυο.

Malti: Għal klijenti fl-UE: il-prodotti kollha li jkunu waslu fl-aħħar tal-ħajja ta' l-użu tagħhom, iridu jiġu rritornati għand Motorola għar-riciklaġġ. Għal aktar tagħrif dwar kif għandek tirritorna l-prodott, jekk jogħġbok żur: <http://www.motorola.com/recycling/weee>.

Slovenski: Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Motorola za reciklažo. Za informacije o vračilu izdelka obiščite: <http://www.motorola.com/recycling/weee>.

Slovenčina: Pre zákazníkov z krajín EU: Všetky výrobky musia byť po uplynutí doby ich životnosti vrátené spoločnosti Motorola na recykláciu. Bližšie informácie o vrátení výrobkov nájdete na: <http://www.motorola.com/recycling/weee>.

Lietuvių: ES vartotojams: visi gaminiai, pasibaigus jų eksploatacijos laikui, turi būti gražinti utilizuoti į kompaniją „Motorola“. Daugiau informacijos, kaip gražinti gaminį, rasite: <http://www.motorola.com/recycling/weee>.

Latviešu: ES klientiem: visi produkti pēc to kalpošanas mūža beigām ir jānogādā atpakaļ Motorola otrreizējai pārstrādei. Lai iegūtu informāciju par produktu nogādāšanu Motorola, lūdzu, skatiet: <http://www.motorola.com/recycling/weee>.

Software Support

Motorola wants to ensure that customers have the latest release of entitled software at the time of product purchase.

To confirm that your Motorola Enterprise Mobility device shipped with the latest release of entitled software, visit: www.motorola.com/enterprisemobility/support. Check for the latest software from *Software Downloads > Product Line/Product > Go*.

If your device does not have the latest entitled software release as of your product purchase date, please e-mail a request to Motorola at: entitlementservices@motorola.com.

You must include the following essential device information with your request:

- Model number
- Serial number
- Proof of purchase
- Title of the software download you are requesting.

If it is determined by Motorola that your device is entitled to the latest software release, you will receive an e-mail containing a link directing you to a Motorola Web site to download the appropriate software.

Service Information

If you have a problem using the equipment, contact your facility's Technical or Systems Support.

If there is a problem with the equipment, they will contact Motorola Enterprise Mobility support for your region. Contact information is available at:

<http://www.motorola.com/enterprisemobility/contactsupport>.

For the latest version of this guide go to:

<http://www.motorola.com/enterprisemobility/manuals>.



MOTOROLA

Motorola, Inc.
One Motorola Plaza
Holtsville, New York 11742, USA
1-800-927-9626
<http://www.motorola.com/enterprisemobility>

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